

# Bulk refuse

August 2011



## What is bulk refuse?

Bulk refuse includes domestic rubbish that is too big to be put out with the dustbin. This could include for example old beds or sofas and white goods such as old fridges and washing machines.

Please help us to keep your neighbourhood tidy and do not fly tip on your estate. Think about selling on, recycling or donating your unwanted items. There are a number of options to consider, these are outlined below.

## HFI bulk refuse collection teams

If you need to get rid of some bulk refuse and you live on an estate then please ring your area housing office (details at the end of this fact sheet) or talk to your caretaker. They will be able to tell you when and where you can safely place the item on the estate for collection free of charge. HFI currently recycles at least 50% of bulk refuse collected.

## LBI bulk refuse collection (street properties)

If you do not live on an estate then you can arrange a free collection through Islington Council by calling Contact Islington on 020 7527 2000 or emailing [contact@islington.gov.uk](mailto:contact@islington.gov.uk)

## Electrical items

From 1 July 2007 Waste Electrical & Electronic (WEEE) legislation means everyone has a duty to separate and recycle electronic and electrical goods. As you buy new electrical and electronic equipment you will notice it carries a new recycling symbol encouraging you to recycle it when the time comes. In some cases, the store where you bought the item will take back your old product for recycling. Alternatively they may advise you to take it to the Household Reuse and Recycling Centre where you can dispose of it free of charge.

## How to donate, reuse and recycle your items

If you want to get rid of any old furniture, toys or electrical goods that you think could be used by someone else then why not think about giving them to a local charity or a recycling and reuse centre?

## Household Reuse and Recycling Centre (HRRC)

The centre is in Hornsey Street, N7. You can recycle most things at the centre, but they also take non-recyclable refuse. Items should be taken to the recycling centre's reception/security in Cottage Road between 8am and 8pm.

Opening hours are: Mondays to Saturdays - 8am to 8pm

Sundays and Public Holidays - 8.30am to 8pm

Visit our website at

[www.homesforislington.org.uk](http://www.homesforislington.org.uk)



## **ReStore Community Project**

ReStore Community Project is a registered charity that recycles and reuses domestic furniture and appliances. All items need to be in good condition, as they will be going into someone's home. All items are resold at discounted prices and the project benefits HFI tenants who can be referred to the scheme. All beds, settees and armchairs must meet the 1988 fire regulations. ReStore do not usually collect single items. Collection times are Monday to Thursday between 9.30-3.30. There is a charge of £10 for collections to help cover costs. Collections are usually booked 1-2 weeks in advance at a mutually convenient time. To arrange a collection phone 020 8493 0900 or email [info@restorecommunityprojects.org](mailto:info@restorecommunityprojects.org)

## **Just Rewards**

If you are moving out of your home you may be eligible for a £150 'Just Reward' for leaving your property entirely clean, clear and in good repair when you move. When you move HFI will inspect your property and, if you qualify, we will let you know. To qualify, remove all belongings and rubbish from the property and garden and leave clean and in good repair. You must also lift and remove carpets or flooring that you have fitted. Also see our leaflet on Rewards/Recharges when you move.

If you have bulky items like furniture or white goods that you do not want to take with you when you move, please call our Mechanical Services Team on 020 7527 6823 (9am and 5pm Monday-Thursday; messages can be left). They will usually arrange collection the following Friday. You will be asked to take the items to an agreed collection point on your estate. If you are a disabled or older person and cannot move the items please tell us when you call.

## **Recharges**

If we find out that you are dumping any rubbish or 'fly tipping' at any point during your tenancy we will recharge you for the cost of removing the items. If we have to clear your property when you move out our contractor will charge us £290 to clear. We may pass on this cost to you as a recharge.

## **Contact us**

### **Highbury House Area Housing Office**

Highbury House  
5 Highbury Crescent  
London N5 1RN  
Tel: 020 7527 5300  
Email: [highbury.house@homesforislington.org.uk](mailto:highbury.house@homesforislington.org.uk)

### **Holland Walk Area Housing Office**

85-88 Holland Walk  
London N19 3XS  
Tel: 020 7527 7480  
Fax: 020 7527 7407  
Email: [holland.walk@homesforislington.org.uk](mailto:holland.walk@homesforislington.org.uk)  
Minicom: 020 7527 7405

### **Old Street Area Housing Office**

41-47 Old Street London EC1V 9HX  
Tel: 020 7527 6250

Visit our website at

[www.homesforislington.org.uk](http://www.homesforislington.org.uk)



Fax: 020 7527 6207  
Email: [csa@homesforislington.org.uk](mailto:csa@homesforislington.org.uk)  
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