

Notes of Holland Walk Area Housing Panel

18 July 2007

Present

M Breen	Bowerman Court
A Statters	Bowerman Court
N Simpson	Highcroft & Highlands
Mr King	Hilldrop Crescent
J Collisson	Hollins & McCall
Richard Fadoju	Hornsey Rise & MM
Justine Gordon-Smith	Ilex House TRA
Thomas Cooper	Lower Hilldrop CRA
Vic Fellah	Miranda TMO
S. Richardson	Miranda TMO
John Slaughter	Moelwyn Hughes TRA
K Carpenter	New Orleans
T Willoughby	New Orleans
Chris Graham	1 in 1000 Rep
Ron Vince	1 in 1000 Rep
Eileen Avis	1 in 1000 Rep, Associate Director
Cllr Wally Burgess	St George's Ward
Cllr Janet Burgess	Junction Ward
Garry Bates	Senior Area Housing Manager
Liza Durrant	Community & Service Development Officer

Apologies

Cllr Andrew Cornwell
 Cllr Ursula Woolley
 Cllr West
 Cllr Foxsmith

Judith Williamson
 Dean Du Moulin
 Phil Boothby
 Arthur Hanley

ITEM	Matter raised	Action
1.0	Introductions	
1.1	Introductions were made. The Chair put to the panel that ground rules will be introduced to help with the smooth running of the meeting and avoid instances where people are rude or disrespectful. Handouts of examples were circulated. There was a discussion on the benefits of ground rules.	

	Reference was made to the updated code of conduct that HFI have in place already and that it would be useful for new panel members to have copies. LD to send this out with the minutes. Ground rules to be added to top of next agenda and panel to think if they would like to add any more to the current code of conduct.	LD
1.2	Email addresses of panel members were taken to enable dialogue between them. Please find list attached.	
2.0	Previous Minutes	
2.1	2.3 – Panel were not satisfied with response from Service Development Team regarding breakdown of resident involvement expenditure. Further detailed breakdown requested.	
2.2	5.5.2 LD to remove HFI banner from all future HFI minutes. Chair to write to Governance team and request that HFI adopt a greener policy with regards to the HFI logo/banner on documents.	LD JGS
3.0	Local Issues – Petitions	
	Two petitions were brought to the panel. These were	
3.1	<ul style="list-style-type: none"> 169-174 Holly Park Estate – Regarding an ongoing complaint about dog fouling and youths causing ASB. The matter was referred to the Estate Services Team to respond to. Numerous actions were taken to resolve the problem including repair of the locks to communal door, letters sent to all dog owners reminding them of their responsibilities and the consequences of allowing dogs to foul. The dog warden was notified of the situation and requested to make regular patrols of the area. Caretaker to undertake daily check of the block. No further incidents have been reported and the petition has been closed 	
3.2	<ul style="list-style-type: none"> Partington Close – Regarding a resident who allowed her dogs to foul on the public walkway. Matter was referred to the ASB team to respond to. The tenant was interviewed and one dog was rehoused. The tenant now cleans up after her dog. The lead petitioner confirmed that the situation had improved. The petition has been closed. 	
3.3	It was confirmed that TMOs are allowed to contact the dog warden direct.	
3.4	There was a discussion around the high numbers of complaints regarding dog fouling. The panel requested that when HFI next review the tenancy conditions that they consider compiling a register of all dogs on estates.	
4.0	HFI Consultation Items	
4.1	Report 1 – Estate parking Initiatives This report is for consultation. GB took panel through report	
4.1.1	General comments There was a long discussion regarding this paper. Panel concerned that	

	there was not enough information in the report to make an informed decision on all the recommendations.	
4.1.2	Panel raised numerous complaints about the current contractor Wings. Miranda TMO has an issue with contractors and staff using disabled bays. Wings tow cars even when they see that a permit has fallen down. Proper procedures are not being followed. These issues to be taken up by the AHO.	AHO
4.1.3	Suggestion was made for contractor to have a list of all residents that have permits when they walk around estates so they don't clamp residents with valid permits.	
4.1.4	The general consensus for moving the permit renewal to every two year was that it is a good idea.	
4.1.5	The issue of the garage letting agreements was discussed and debated. The panel had mixed views on whether garages should be used to store goods as it may be dangerous.	
4.1.6	The Chair suggested that HFI set up car parking control as a social enterprise. Profits could then be used to provide a voucher scheme to enable residents to buy greener cars.	
4.1.7	Cllr WB stated surprise that HFI have not made a move to bring down their annual parking fees as Islington Council have reduced street parking charges. Residents are not using bays as it costs too much.	
4.1.8	One member asked if a 7 seater will be included in the 4x4 category, if this is the case then it's not fair to those that have families. LD to enquire with parking team.	LD
4.1.9	Panel voted to disregard report and asked for further information. A list of questions was given to minute taker to forward to David Hutchinson.	LD
4.1.10	It was suggested that the Senior Parking coordinator attend the next meeting to respond to all queries.	
4.2	Report 2 – Consultative Panel Development This report is for consultation. GB took panel through report	
4.2.1	General comments Training shouldn't be just for panels but for whole TRA's to help entice people and help towards building up communities.	
4.2.2	Panel welcomed the training but there are Issues around the days when training takes place. Majority of people have full time jobs and don't want to use A/L in order to attend sessions. Panel request that HFI look at having training on evenings/weekends.	

4.2.3	Panel suggested that training events could be held at Trafford Hall for £10 (including accommodation). http://www.traffordhall.com/ .	
4.2.4	There was concern from a Cllr that working as a team and making collective decisions may turn the panel into a 'machine' and lose its effectiveness.?	
4.2.5	The Resource Centre by the Nags Head would be suitable to have training.	
4.2.6	Training on finance and democracy itself would be worthwhile	
4.2.7	Regarding the financial implications (6.1) panel asked for a breakdown of the 12K and whether annual grants are included?	Gov Team
4.2.8	There were suggestions that there should be trips out for panels to look at examples of good management practice.	
4.3	Report 3 – Resident Involvement Awards This report is for information only. Panel note report	
4.4	Report 4 – HFI 2006/07 Performance Indicators This report is for information only. Panel note report	
4.4.1	Panel questioned the way HFI monitor their performance. There should be a KPI for resident involvement. Nothing stated about the number of complaints.	
4.4.2	Nothing mentioned about the average time taken for urgent repairs to be completed. There was a discussion around individual instances of repairs taking long times. Panel requested that Peter Christmas attend the next meeting to respond to issues around repairs.	
4.5	Report 5 – Land Disposal Update This report is for information only. Panel note report	
4.6	Report 6 – Decision Items at last Board and Sub Boards This report is for information only. Panel note report	
4.6.1	Panel asks HFI to reinstate compact negotiating committee. Response to this request is required by next meeting	Gov Team
4.7	Report 7 – HFI Update This report is for information only. Panel note report	
4.8	Report 8 – Forward Plan This report is for information only. Panel note report	
5.0	AOB	
5.1	CG would like other reports to be available to the panel such as the	

	Cave Review 'Every tenant matters' and a consultation paper on tenant empowerment. These can be downloaded from the internet. LD also has copies. TRA's to contact LD if they would like one.	
5.2	LD asked panel if they objected to the estate security budget they agreed for Hollins and McCall to go towards actual football provision rather than the floodlight for the pitch. Panel agreed.	
6.0	Date of next Meeting	
	Wednesday 19 th September 2007 at 7.15pm	