

## UPPER STREET TELEPHONE DIRECTORY

<b>UPPER STREET AREA HOUSING OFFICE</b>		<b>Tel: 020 7527 5300</b>
<i>Northway House, 257 Upper Street</i>		<b>Minicom: 5391</b>
<i>London NI IRU</i>		<b>Text Number: 07786207036</b>
<i>Email: upperstreet.AHU@homesforislinton.org.uk</i>		

<b>Ground Floor</b>	<b>Customer Services Team</b>	<b>FAX: 0207 527 5301</b>
<b>2nd Floor</b>	<b>Tenacy, Rent &amp; ASB Team</b>	<b>5365</b>
<b>3rd Floor</b>	<b>Estate Services &amp; Rent Team</b>	<b>5398</b>
<b>1st Floor</b>	<b>HFI Direct Free Phone</b>	<b>0800 694 3344</b>
	<b>HFI Repair Line</b>	<b>020 7527 5400</b>
<b>Highbury Hse</b>	<b>Reception Desk</b>	<b>0207 527 4072</b>
<b>ASB Response Hotline</b>		<b>0207 527 7272</b>
<b>Housing Benefit Officer</b>		<b>5322</b>
<b>Basement Meeting Room</b>		<b>5366</b>
<b>Staff Room</b>		<b>2124</b>
<b>Interview Rooms: Rm1 - 4928, Rm2 - 4927, Rm3 - 4939, Rm4 - 4937, Rm5 - 4930, Rm6 - 4931</b>		
<b>Reception (CSAs) : Reception - 5329, Counter 1 - 5328, Counter 2 - 5303 Counter 3 - 5305</b>		

Forename	Surname	Ext	Team	Title	Location
Tara	Adams	5349	Customer Services	Customer Services Support Assistant	Ground Floor
Pansy	Alexander	5354	Tenancy Management	Tenancy Management Advisor	2nd Floor
Diane	Alleyne	5321	Housing Benefit	Housing Benefit Advisor	Ground Floor
Rita	Amalu	5322	Housing Benefit	Housing Benefit Advisor	Ground Floor
Dorcas	Arifo	5326	Customer Services	Customer Services Support Assistant	Ground Floor
Angela	Bladen Hovell	5355	Tenancy Management	Tenancy Management Team Leader	2nd Floor
Kwasi	Boafo	5352	Estate Parking(Agency)	Estate Parking Co-ordinator	Ground Floor
David	Brazell	5397	Income Recovery	Income Recovery Officer	2nd Floor
Pritpal	Chhoker	5356	Operations	Area Housing Manager	2nd Floor
John	Coppock	5336	Customer Services	Customer Services Support Assistant	Ground Floor
Caroline	Donaldson	5310	Tenancy Management	Tenancy Assistant	2nd Floor
Chris	Donovan	5379	Operations	Community & Service Development	Ground Floor
Cynthia	Dornelly	5317	Housing Support	Housing Support	2nd Floor
Florence	Elegbede	5359	Income Recovery	Income Recovery Officer	3rd Floor
Eva	Findlay	5306	Customer Services	Customer Services Manager	Ground Floor

Forename	Surname	Ext	Team	Title	Location
Colin	Finney	5311	Tenancy Management	Tenancy Management Advisor	2nd Floor
Maria	Genovese	5312	Tenancy Management	Antisocial Behaviour Officer	2nd Floor
Antigone	Georgiadou	5329	Customer Services(Agency)	Customer Services Advisor	Ground Floor
Sandra	Ghartey	5338	Estate Services	Quality Assurance Officer	3rd Floor
Rosy	Gokhool	5357	Tenancy Management	Tenancy Management Advisor	2nd Floor
Binyam	Gulbet	5305	Customer Services	Customer Services Advisor	Ground Floor
Isabel	Handovsky	5345	Income Recovery	Income Recovery Officer	3rd Floor
Andrea	Harris	5396	Estate Services	Estate Services Co-Ordinator	3rd Floor
Jasmine	Harris	5328	Customer Services	Customer Services Advisor	Ground Floor
Malcolm	Harrison	5394	Estate Services	Quality Assurance Officer	3rd Floor
Fouwzia	Hassan	5358	Tenancy Management(Agency)	Voids Liaison Assistant	2nd Floor
Paul	Hutchings	5380	Estate Services	Quality Assurance Officer	3rd Floor
Susan	James	5350	Tenancy Management	Tenancy Management Advisor	2nd Floor
Linda	Johnson	5395	Estate Services	Quality Assurance Officer	3rd Floor
Jackie	King	5375	Estate Services	Quality Assurance Officer	3rd Floor
Felicity	Koupland	5336	Customer Services	Customer Services Support Assistant	Ground Floor
Angela	Lockhart	5348	Income Recovery	Income Recovery Assistant	2nd Floor
Steve	Mahabir	5361	Income Recovery	Income Recovery Officer	3rd Floor
Farai	Makarau	5373	Estate Services(Agency)	Estate Services Co-Ordinator	3rd Floor
David	Manning	5353	Tenancy Management	Tenancy Assistant	2nd Floor
Sonia	Mason	5308	Tenancy Management	Antisocial Behaviour Officer	2nd Floor
Liz	McAlarey	5376	Estate Services	Estate Services Support Assistant	3rd Floor
Nerissa	McGowan	5307	Customer Services	Assistant Customer Services Manager	Ground Floor
Terry	McIntosh	5351	Tenancy Management	Tenancy Assistant	2nd Floor
Mandy	Miller	5392	Tenancy Management	Housing Services Manager	2nd Floor
Lindsey	Mitchell	5325	Customer Services	Customer Services Support Assistant	Ground Floor
Verona	Monrose	5362	Income Recovery	Income Recovery Assistant	2nd Floor
Winston	Morris	5372	Estate Services	Estate Services Manager	3rd Floor
Kelly	Mulroy	5305	Customer Services	Customer Services Advisor	Ground Floor
Shupi	Mvula	5304	Housing Benefit	Housing Benefit Officer	Ground Floor
Mary	Nield	5318	Income Recovery	Income Recovery Assistant	3rd Floor
Agatha	Nwosu	5316	Income Recovery	Income Recovery Team Leader	3rd Floor
Titilola	Ologbonori	5315	Income Recovery	Income Recovery Assistant	3rd Floor
Jay	Oluyi	5309	Tenancy Management	Tenancy Management Advisor	2nd Floor
Rashidat	Orhue	5319	Income Recovery	Income Recovery Officer	3rd Floor
April	Oswald	5305	Customer Service	Customer Service Support Assistant	Ground Floor
Lee	Riley	5371	Estate Services	Estate Services Manager	3rd Floor
Peter	Roach	5399	Estate Services	Estate Services Co-Ordinator	3rd Floor
Adam	Rushbrook	5331	Estate Services(Agency)	Estate Services Support Assistant	3rd Floor
Maureen	Sinclair	5347	Tenancy Management	Voids Liaison Officer	2nd Floor
Carol	Sloman	5393	Estate Services	Quality Assurance Officer	3rd Floor

Forename	Surname	Ext	Team	Title	Location
Emma	Small	5302	Customer Services	Customer Services Advisor	Ground Floor
David	Smithson	5377	Estate Services	Quality Assurance Officer	3rd Floor
Richard	Suleiman	5333	Income Recovery	Income Recovery Officer	3rd Floor
Marilyn	Thomas	5334	Housing Support	Housing Support Officer	2nd Floor
Carol	Thorbourn	5313	Tenancy Management	Antisocial Behaviour Officer	2nd Floor
Billy	Wells	5314	Tenancy Management	Tenancy Manager Team Leader	2nd Floor
Valerie	Westcarr	5324	Income Recovery	Income Recovery Officer	2nd Floor
Jasmine	White	5305	Customer Services	Customer Services Advisor	Ground Floor
Steve	White	5378	Operations	Community & Service Development	Ground Floor
David	Williams	5323	Tenancy Management	Antisocial Behaviour Assistant	2nd Floor
John	Wickens	5332	Estate Services	Estate Services Co-Ordinator	3rd Floor
Chrissy	Wood	5344	Income Recovery	Income Recovery Team Leader	2nd Floor
<b>USEFUL NUMBERS:</b>					
Old Street:	6250		ASB Response Team - 020 7527 7272	Partners for Islington: 0800 587 3595	
Holland Walk:	7480		Contact Islington - 020 7527 2000	Partners (General Enquiry) 0207 288 8310	
Lyon Street:	6880		Blue Badge - 6112/6108/1414	Partners - 4-6 Colebrooke Place N1 8HZ	
Highbury House	4072		Downsize Property - 5174	Partners - 39-41 North Road N7 9DP	
			Estate Parking - 8669		
Jo Knight	5390		Former Tenants - 4167		
Kay Cassim	8109		Home Ownership - 7715/7720/7709		
			Housing Investigations - 020 7527 7432		
Housing Benefit	4990		Islington Law Centre - 020 7607 2461		
HB Overpayment	5117		Islington People's Rights - 020 7561 3685		
Council Tax	2633		New Council Tax Card - 2633		
			New Rent Card - 8538		
Ombudsman	0845 302 1983		Occupational Therapy - 5200		
			Pest Control - 3190		
TV Satallite	6873		Rehousing Team - 4140		
			Rent Deposit Scheme - 6315		
Digital Ariel	0845 366 1028		Social Services - 2299		
Martin Dennis	7834		To Increase Direct Debit Instruction - 4393		
Revised: April 2010					