

# Holland Walk Area Housing Office

020 7527 7480

When calling from an outside line, please dial 020 7527 XXXX followed by the relevant extension number.



improving housing through partnership



**Seval Halil - ext.7450**  
**Area Housing manager**  
Seval has overall responsibility for the performance and service provision of the area housing office.



**Paulette Johnson - ext.7461**  
**Customer Services Manager**  
Paulette manages the reception area and customer service staff.

Customer Services Advisors



**Danny Doyle - ext.7450**  
**Estate Services Manager**  
Danny is responsible for estate services, communal repairs and maintenance.

Estate Services Team

Assistant Caretaker Managers and Caretakers



**Nicholas Arthur - ext.7467**  
**ASB Tenancy Management Team Leader**  
Nicholas is responsible for anti-social behaviour staff and issues such as neighbour nuisance, harassment and ASB.

Anti-social Behaviour Officers



**Pauline Vera - ext.7422**  
**Tenancy Management Team Leader**  
Pauline is responsible for tenancy management staff and issues such as tenancy changes, voids and enforcement of conditions of tenancy.

Tenancy Management Advisers and Assistants



**Liza Durrant - ext.7471**  
**Community and Service Development Officer**  
Liza is the main contact point for tenant and resident representatives. She is responsible for monitoring and improving performance.