

Community Engagement Action Plan October 10 – March 11

No	Objective	Action	Target Date	Lead Direct or	Measurable Outcomes	Progress to March 11
1	Increase awareness of community engagement plans and issues amongst residents	Ensure the importance of community engagement continues to form a part of the staff induction process.	Ongoing	SK / DS	Staff aware of importance of community engagement in all job roles	
		Ensure regular information is given to staff and residents regarding community engagement activities, using a variety of mediums, such as: <ul style="list-style-type: none"> • Newsletters; • TRA newsletters • Website / intranet; • TRA meetings; • Consultative panels; • Estate notice boards • Reception areas 	Complete. Ongoing and in line with corporate timelines for communications	SK / DS	Staff and residents aware and up-to-date with opportunities available and the work undertaken	
		Report bi-annually to Senior Management Team (SMT) and annually to Board on the progress of the action plan	Ongoing (April & October to SMT / October to Board)	SK	SMT and Board aware of progress	Now part of the Board reporting framework. Annual report due to Board Nov 10.
		Continue to encourage resident engagement and involvement in HFI's services through TRAs, TMOs, Resident Involvement Register and community engagement events.	Dec 2010	SK	Active TRAs across the borough and increase in members of the Resident Involvement Register. Regular feedback to residents on service improvements resulting from resident feedback	
2	Increase funding opportunities to support community engagement	Build knowledge base of external funding opportunities and increase awareness of these opportunities amongst staff and community groups	Dec 2010	SK	Community groups involving HFI residents aware of a variety of funding opportunities	
		Encourage business sponsorship for community events and initiatives	Dec 2010	SK	Sponsorship received for a minimum of five community engagement related events annually	

Appendix 2

		Provide a small pot of money available to TRAs and other resident-led community groups for community engagement activities	March 2011	SK	Minimum of 10 local groups funded for a variety of community engagement activities.	
3	Provide and support positive opportunities for young people	Continue working with Arsenal Positive Futures to provide sports and educational coaching on estates	Ongoing	SK	Programme maintained on existing estates and expanded to other estates	
		Deliver new sports projects using additional funding secured from HFI and elsewhere	March 2011	SK	Partnership working with Arsenal, Access to Sports and others used to deliver new opportunities for young people	
		Continue working with All Change to deliver arts and drama opportunities on estates	March 2011	SK	Projects maintained on existing estates and expanded to other estates	
		Provide vocational training and employment opportunities to young residents	March 2011	SK	Specific worklessness projects with Delaware targeted at young people to run at the Emirates.	
4	Build stronger, more cohesive communities and increase opportunity (with an emphasis on work opportunities)	Working with partner organisations, provide regular initiatives to reduce worklessness and increase skills amongst residents	March 2011	SK	Training and employment schemes delivered in a range of new and innovative areas. Able to show positive job outcomes.	
		Tackle Financial exclusion in partnership with LBI	March 2011	SK	<ul style="list-style-type: none"> • Membership of ISP • Support the Connect Project • Lead on Finsbury Park Neighbourhood arrangements • Liaison with Credit Union • Welfare Rights Advice • Ebico-offer for Residents 	

Appendix 2

	Support for The Council's Green Agenda	March 2011	SK	<ul style="list-style-type: none"> Funding of an Energy Doctor to provide advice for HFI tenants Support LBI projects on vacant lots and food-growing Continue to work with Islington in Bloom 	
	Continue to develop a series of annual community events for residents, encouraging community involvement and cohesion	March 2011	SK / DG	Annual community fun days arranged by each area office (minimum of 4) HFI support funding for TRA led events	
	Continue to work with Islington Housing Group (IHG) Community Development sub-group to encourage and increase contact with the wider community and contribute to the development of an events programme	Ongoing	SK	HFI Service Development team member attends quarterly sub-group meetings. Community engagement work and events planned in partnership with other housing organisations in the group. Attend Nov 10 LBI Tenants Convention.	
	Provide residents with regular updates on action taken regarding ASB successes	Ongoing	DG / DS	Regular updates in newsletters, local press and on website and in reception areas	
	Continue to develop and support community garden projects	March 2011	SK / DG	A variety of HFI estates targeted for the development of communal gardens, in conjunction with TRAs and other local residents	
	Identify and sponsor improvements to community facilities and sports areas	March 2011	SK / DG	Physical improvements made to targeted sites	
	Develop the range of activities / user groups at community centres	March 2011	SK / DG	A wider range of activities held at community groups along with more diverse user groups Advertise community centres through HFI and LBI news publications.	

