

Central Street



BETTER ACCESS AT CENTRAL STREET

To continue HFI's commitment to improve our accessibility, in particular for those with disabilities, Central Street has undergone a series of improvement works. These include re-organising the layout of the disabled toilet, improving the reception counter and widening doors to exits and interview rooms to allow easier access for wheelchair users.

An induction loop is available at reception for our customers that are hard of hearing, and guides to housing and council tax benefit are now available in Braille. Improvements to our queuing system mean that customers have more privacy at the reception counter, a concern that our residents raised in last year's annual tenants satisfaction survey.



A new face to antisocial behaviour

Central Street welcomes Maxine Smith, our new Antisocial Behaviour Officer. Maxine, working closely with the police and other agencies, will be dealing with cases of antisocial behaviour where special services or legal action are required. If you would like to report incidents of antisocial behaviour, you should speak to your Tenancy Management Advisor in the first instance. You can also call the Central Street antisocial behaviour message line on 020 7527 6247, leaving your details if you wish to be called back.



*Maxine Smith,
Central Street's Antisocial Behaviour Officer*

Your money, you decide!

Resident representatives at the Clerkenwell and Bunhill housing sub panels have agreed spending for next financial year's Tenant Compact budget. The wards were allocated £125,000 each for communal improvements to blocks and estates, with security and safety high on the agenda once again. This year over 50 schemes proposed by residents have been assigned funding, covering 21 blocks and estates. These schemes include estate maps and signs, improved lighting, new security doors, bike racks, works to paving and lumber stores and the installation of CCTV. The projects will start from April 2005 and a full update will be provided in the next issue of HFI News.

Community centres for hire

HFI maintains a number of community centres and halls, based on or adjacent to housing estates throughout the borough, which are used for a wide range of local community and social activities such as tenant association meetings, pensioners groups, youth projects, drop-ins, bingo evenings and many more.

Are you part of a group that is looking for a place to meet? Do you want to hold a jumble sale or fundraising event, or simply book a children's party? A number of centres are available for hire in the Central Street area.

For more information, or to find out how to book, please call 020 7527 6259.

Vibast Community Centre
163 Old Street, London EC1V 1JN

Tompion Community Hall
Percival Street, London EC1V 0HX

Margery Street Community Centre
Margery Street Estate, London WC1X 0HP

Gambier Community Hall
Mora Street, London EC1V 8EH

Weston Rise Community Centre
Pentonville Road, London N1 9NZ



Tompion Community Hall

Central Street



SAFER NEIGHBOURHOODS – A NEW ERA IN POLICING



Despite reductions in street crime and residential burglary being recorded across London, many residents still feel unsafe in their communities. A new community safety strategy, the 'Safer Neighbourhoods' programme launched by the Metropolitan police aims to tackle this. The programme offers neighbourhood based policing across the capital, with local communities having a real say in deciding the priorities for the area, allowing the police to provide local solutions to local problems whilst maintaining a focus on reducing priority crime.

COME AND MEET THE TEAM!

What concerns you in the area? What should be made a priority? The team wants to know what you think. All residents are invited to attend a public meeting on Monday 21st March, 6-9pm at the Oliver Thompson Lecture Hall, City University, Northampton Square EC1. Refreshments will be provided.



Your Safer Neighbourhood Team

The Bunhill and Clerkenwell Safer Neighbourhood

On the 30th January 2005 the Bunhill and Clerkenwell wards became a 'Safer Neighbourhood' area. Your safer neighbourhood team consists of a sergeant, two police constables and six police community support officers (PCSO's). It is anticipated that another two police officers and several more PCSO's will be joining the team soon. These officers are dedicated to the area and are working with the community, Homes for Islington and the council to deal with the issues and priorities as set by you.



Bunhill and Clerkenwell Safer Neighbourhoods Survey

Your Safer Neighbourhood team will be tackling the issues identified by consultation with the local community. If you live, work or regularly visit the Clerkenwell and Bunhill wards please take a few minutes to complete this form so we may know of your concerns.

Please list your three main concerns from the list and the road or street where they are occurring.

- | | | | |
|-------------------------------|----------------------|------------------------|--------------------------------------|
| A Abandoned vehicles | F Drinking | K Vandalism | P Youth disorder |
| B Antisocial behaviour | G Drugs | L Vehicle crime | Q Robbery |
| C Begging | H Fly tipping | M Violent crime | R Street crime |
| D Burglary | I Graffiti | N Mopeds | S Theft |
| E Collisions | J Hate crime | O Parking | T Other (please expand below) |

Main concern:

- 1.....Road/Street.....
- 2.....Road/Street.....
- 3.....Road/Street.....

If you selected 'other' from the above, please specify further details and comments:

.....

If you would like to speak to the **Safer Neighbourhood Team** they can be contacted on **020 7421 0260** or by email on: bunhill&clerkenwellward-ni@met.police.uk or you can fill in your details on this form.

Name:.....

Contact number:.....

Email:

Age: under 20 / 20-29 / 30-39 / 40-49 / 50-59 / over 60 (please circle)

Thank you for taking the time to complete this survey. Please return your completed forms to the Safer Neighbourhoods survey post box at the



Central Street Area Housing Office, 85 Central Street, London EC1V 8DT