



improving housing through partnership

# Boleyn Road

## STAFF STRUCTURE CHANGE AT YOUR LOCAL HOUSING OFFICE

You will have already received a letter in November 2004 outlining the changes that will affect you as tenants and residents, as a result of a restructuring to our service.

Instead of housing officers, each area office has a rent arrears recovery team and a tenancy management team. The rent arrears recovery team deals with all enquiries that relate to your rent account that cannot be resolved by the customer service team, for example, rent arrears or queries about your account. The tenancy

management team deals with empty properties and new lettings, unauthorised occupancy and squatters, complaints regarding breaches of tenancy or lease including first reports of antisocial behaviour, mutual exchanges and other tenancy changes.

You can check the tables below for your address, and see which member of staff (listed above the table) at the Boleyn Road office you should contact in regard to tenancy issues or questions of arrears.

<b>Rent Arrears Officer – Sonia Wright – 020 7527 8381</b>		
<b>Tenancy Management Advisor – Joan Hitchman 020 7527 8306</b>		
Aberdeen Park	Hathersage Court	Pyrland Road
Aberdeen Road	Hawthorne Close	Queen Margaret Court Est
Ardilaun Road	Herrick Road	Riversdale Road
Arvon Road	Highbury Grange	Ronalds Road
Balfour Road	Highbury Terrace	Sinclair Court
Battledean Road	Horsell Road	Sotheby Mews House
Beresford Lodge	Kelross Road	Sotheby Road
Boleyn Road	Kelvin Road	Spring Gardens
Burder Close	Kerridge Court	Stadbroke Road
Canning Road	Leconfield Road	Wells Court
Chestnuts, The	Melgund Road	Whistler Street
Fieldway Crescent	Mountgrove Road	Witherington Road
Framfield Road	New River Court	Woodstock House
Gardner Court	Northampton Park Est	Wyatt Road
Harecourt Road	Northolme Road	

<b>Rent Arrears Officer – Abena Asante – 020 7527 8327</b>		
<b>Tenancy Management Advisor Victoria Manly – 020 7527 8320</b>		
Ashfield House	Fieldview Court	Newington Green Mansions
Athenaeum Court	Holiday House	Parkview
Besant Court	Henson Court TMO	Pearfield House
Bowen Court TMO	Hillfield House	Peckett Square TMO
Brancaster House	John Kennedy Court	Pitfield House
Bushfield House	Kelvin Road -31(tav est)	Pondfield House
Catherall Road	King Henry's Walk - 37	Taverner Square TMO
Crowfield House	Larchfield House	Tudor Court
Elmfield House	Matthews Court TMO	Wyatt Rd Est40-50 53-63

<b>Rent Arrears Officer – Richard Suleiman – 020 7527 8336</b>	
<b>Tenancy management Advisor – Victoria Manly – 020 7527 8320</b>	
Highbury Quadrant Estate	

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Arundel Grove	Highbury New Park (st)	Poet's Road (59)
Beckford House	Highbury New Park (est)	The Precinct
Birchmore Walk	Highbury Quadrant	Seaforth Crescent
Bronte House	Landor Court	Sewell House
Campion House	Lillie House	Skelton House
Congreve House	Lydgate House (21-40)	Southwell House
Conrad House	Manning House	Waller House
Emerson House	Masefield Court	Webster House
Elton Place	Meredith House	Woodville Road
Gay House	Neptune House	
Highbury Grove Est	Patmore House	

<b>Rent Arrears Officer – Abena Asante – 020 7527 8327</b>		
<b>Tenancy Management Advisor – Joan Hitchman – 020 7527 8306</b>		
Baker House	Mildmay Street	Riversdene
Lexfield House	Orwell Court	

<b>Rent Arrears Officer – Sonia Wright – 020 7527 8381</b>		
<b>Tenancy Management Advisor – Victoria Manly 020 7527 8320</b>		
Aberdeen Park 6 - 10	Blair Close	Woodlands, The

**Lastly, if you live in a street property that is not currently managed by Partners, you should contact:**

**Rent Arrears Officer – Sonia Wright - 020 7527 8381**  
**Tenancy Management Advisor – Joan Hitchman – 020 7527 8306**



INVESTOR IN PEOPLE

# Boleyn Road



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## New community garden for King Henry's Walk

Local residents are working with Islington Council, BTCV, Groundwork and the Mildmay Community Partnership to design and create a community garden on King Henry's Walk behind the adventure playground. The site used to be a public green space but was closed in 2002 due to increasing incidents of antisocial behaviour. Since then St. Jude and St. Paul's school has been using the space temporarily while the junior school building is being refurbished.

Recent consultation with the school, residents and the adventure playground has given the landscape architect some fantastic ideas and the draft plans were viewed by the public for the first time on 22nd of January at the Family Fun Day organised on the site. The event was very well attended and the kids had a great time making their own dream-catchers, crowns and being entertained by the stilt walker, clowns, jugglers and balloon artists. Everyone had a chance to look at the plans and talk to the landscape architect about things they did and didn't like. The revised designs will be drawn up by the end of March and work is due to start once the school has vacated the site.

In the meantime the organisations involved are helping residents and other interested people set up a 'Friends Of' group. The group will help organise the construction of the garden, raise funds for its completion and control who has access. If you want to be involved in this dynamic and rewarding community project, contact Claire Howard (07958 741762) or Sheena Gladding (07903 003337) or come to the next meeting at 6:30 PM on 23rd of March at Our Lady and St. Joseph's Church Hall.



## A new Area Housing Manager appointed for Boleyn Road

Pritpal Chhoker took up his position as the new area housing manager for the Boleyn Road Housing Office on the 24th of January 2005. Pritpal brings with him a wealth of experience in housing management, gained over the past 20 years.



Pritpal is looking forward to working closely with the tenant and resident associations in the Boleyn Road area and tackling the issues that affect residents the most, including antisocial behaviour, caretaking standards and communal repairs.

## How you can get involved - local Tenant and Resident Associations

Homes for Islington supports and encourages the development and formation of tenant and resident associations (TRA's). TRA's are set up for a variety of reasons. Tenants and leaseholders may decide that they want a greater say in the way their housing services are run and a collective approach provides a platform to air their views. There may be a specific issue, such as estate security or major works, in which residents wish to be involved. Equally, tenants and residents may also wish to organise events for children or senior citizens, which, while not directly related to housing, certainly fosters a community spirit and enables residents to get to know one another.

**There are currently ten TRA's in the Boleyn Road area.**

- Aberdeen Park & Fieldview Court
- Burder Close and Boleyn Road
- Hathersage Court
- Hawthorne Close
- Highbury Estate
- Highbury Quadrant
- Kerridge Court
- Mayville Estate
- Park View Estate
- Seaforth Crescent

If you would like to contact your local TRA or perhaps consider establishing one for your estate, you can contact Lee Farrow, Performance and Partnership Officer on 020 7527 8314 or email at [lee.farrow@homesforislington.org.uk](mailto:lee.farrow@homesforislington.org.uk) for more information.

