

# Parking on estates

Homes for Islington  
Highbury House  
5 Highbury Crescent  
London N5 1RN

[www.homesforislington.org.uk](http://www.homesforislington.org.uk)

## To complain, comment or compliment

Homes for Islington welcomes your feedback, whether you are unhappy and wish to complain, or you feel we have provided an excellent service.

Please speak to a member of staff or pick up the 'Complaints, comments and compliments' leaflet at your area office or visit our website at [www.homesforislington.org.uk](http://www.homesforislington.org.uk)

If you would like this document in another language, LARGE PRINT, audio tape, Compact Disc or in Braille please contact your area office.



This leaflet is about parking on estates and the standards you can expect from Homes for Islington. If you need a translation or more information in your own language, please contact your area housing office.

এই প্রচারপত্রটি এস্টেট এ গাড়ি রাখা এবং আপনারা Homes for Islington এর কাছ থেকে যে মানের পরিষেবা প্রত্যাশা করতে পারেন সেই সম্পর্কিত। আপনি যদি নিজের ভাষায় এটির অনুবাদ চান অথবা আরও তথ্য চান, তাহলে অনুগ্রহ করে আপনার এলাকার আবাসন অফিসের সাথে যোগাযোগ করুন। (Bengali)

Αυτό το φυλλάδιο αφορά στις υπηρεσίες συγκροτημάτων και τα πρότυπα υπηρεσιών που μπορείτε να αναμένετε από την Homes for Islington. Εάν χρειάζεστε μετάφραση ή περισσότερες πληροφορίες στη γλώσσα σας, παρακαλούμε να επικοινωνήσετε με το στεγαστικό γραφείο της περιοχής σας. Παρακάτω θα βρείτε τους σχετικούς αριθμούς τηλεφώνου. (Greek)

Este folheto informa sobre o estacionamento nos bairros e os padrões que pode esperar da Homes for Islington. Se precisar de uma tradução ou de mais informações no seu idioma, contacte o gabinete de habitação (housing office) da sua área (Portuguese)

**Central Street** 020 7527 6250  
**Holland Walk** 020 7527 7480

**Lyon Street** 020 7527 6880  
**Upper Street** 020 7527 5300

Warqaddan waxay ku saabsan tahay gawaari dhigashada daarta iyo heerarka aad ka rejeyn karto Homes for Islington. Haddii aad u baahan tahay tarjumaad ama warar dheeraad ah oo luuqaddaada ah, fadlan la xiriiir sarkaalka guriyeynta nawaaxigaada. (Somali)

Este folleto informa acerca del aparcamiento en fincas y los niveles de servicio que puede esperar de Homes for Islington. Si necesita una traducción o más información en su propio idioma, por favor póngase en contacto con la oficina de alojamiento de su área. Encontrará los números de teléfono abajo. (Spanish)

Bu broşürde sitelerdeki taşıt otopark hizmetleri ve Homes for Islington Konut Kurumu'nun bu konuda yerine getirmesi gereken hizmet standartları anlatılmaktadır. Türkçe'ye çeviri gerekiyorsa ya da daha fazla bilgi almak istiyorsanız, yörenizdeki konut bürosuna başvurabilirsiniz. (Turkish)

# Parking on estates



এস্টেট এ গাড়ি রাখা (Bengali)

Χώροι στάθμευσης συγκροτημάτων (Greek)

Estacionamento nos bairros (Portuguese)

Gawaari dhigashada daarta (Somali)

Aparcamiento en Fincas (Spanish)

Otopark hizmetleri (Turkish)





## Parking on estates

Homes for Islington (HFI) is committed to controlling parking on estates to make sure there is access for emergency and public-service vehicles. We will also respond to customer enquiries promptly and effectively.

### To meet this commitment, we will

- provide a phone number for public enquiries on 020 7527 8669
- suggest other options and solutions to help sort out access problems
- provide a postal address, fax number and email address for correspondence
- respond to all correspondence within 10 working days of receiving it
- send out copies of the "Estate Parking Appeals Information" leaflet
- refund parking fines if we uphold your written appeal
- apologise in writing if our enquiries show that we did not follow official procedures

### General enquiries

If you have a question about any part of parking on estates you can

- phone our public enquiry line on 020 7527 8669
- speak to a parking co-ordinator during office hours between 9am and 5pm Monday to Friday
- receive a copy of our "Renting Parking Spaces on Islington Council Estates" leaflet
- receive a copy of our "Estate Parking Appeals Information" leaflet
- appeal against fines for parking on estates
- check where your application for parking is up to
- pay for parking facilities by cash, cheque, card or direct debit

### Who to contact

To apply to park on an estate or to complain about facilities and arrangements for parking on estates contact your local area housing office.

To report a suspected abandoned vehicle on an estate, to appeal against a fine for parking on an estate or to give feedback on how to control parking on estates phone 020 7527 8669, email: [estate.parking.section@homesforislington.org.uk](mailto:estate.parking.section@homesforislington.org.uk) or write to Estate Parking Section PO BOX 14055 Islington London N5 1WD

To report an unauthorised or illegally parked vehicle, phone 0870 240 4139.



### Contact us

#### Central Street Area Housing Office

85 Central Street, London EC1V 8DT  
Tel: 020 7527 6250  
Fax: 020 7527 6207  
Email: [csa@homesforislington.org.uk](mailto:csa@homesforislington.org.uk)  
Minicom: 020 7527 6202

#### Holland Walk Area Housing Office

85-88 Holland Walk  
London N19 3XS  
Tel: 020 7527 7480  
Fax: 020 7527 7407  
Email: [holland.walk@homesforislington.org.uk](mailto:holland.walk@homesforislington.org.uk)  
Minicom: 020 7527 7405

#### Lyon Street Area Housing Office

1 Lyon Street, London N1 1DQ  
Tel: 020 7527 6880  
Fax: 020 7527 6827  
Email: [lyon.street@homesforislington.org.uk](mailto:lyon.street@homesforislington.org.uk)  
Minicom: 020 7527 6830

#### Upper Street Area Housing Office

Northway House  
257 Upper Street, London N1 1RU  
Tel: 020 7527 5300  
Fax: 020 7527 5301  
Email: [upperstreet.AHO@homesforislington.org.uk](mailto:upperstreet.AHO@homesforislington.org.uk)  
Minicom: 020 7527 5301

