

	<b><u>Upper Street South Area Housing Panel Meeting</u></b> <b>12<sup>th</sup> March 2008</b>	
	<p><b>Present:</b></p> <p>Pritpal Chhoker – Boleyn Road Area Housing Manager <b>(PC)</b>            Stephen White – Community and Service Development Officer<b>(SW)</b>            Jon Farrant – Senior Area Housing Manager <b>(JF)</b>            Peter Roach – Estate Services Coordinator <b>(PR)</b>            Andrea Harris – Estate Services Coordinator <b>(AH)</b>            Conrad Giwa - HFI <b>(CG)</b>            Jenny Greenfield – Area Programme Manager <b>(JG)</b>            Siobhan O’Donnell – Out of Hours ASB Team <b>(SO)</b>            Carol Johnson –Burder Close TRA <b>(CJ)</b>            Jessie White – Hawthorne Close TRA <b>(JW)</b>            Lorna Reid – Highbury Estate TRA <b>(LR)</b>            Christian Clark – Western Isles TRA <b>(CC)</b>            M.Lea – 1 in 1000 rep <b>(ML)</b>            V. Young – John Kennedy Court TRA <b>(VY)</b>            C.Sinclair – Walter Sickert TRA <b>(CS)</b>            Alan Woolley – Mayville TRA <b>(AW)</b>            Neville Archer – <b>LBI (NA)</b>            Bryony Willett – <b>LBI (BW)</b></p> <p><b>Apologies:</b> Pat Krause – Hathersage Court TRA, Margaret Johns – Kerridge Court TRA</p>	
Item		Action
	<p><b>Meeting commenced at 6.00pm and the first hour was dedicated to resolving the Tenants Compact spend for the 2008/2009 financial year and subsequent to the special meeting held on 28<sup>th</sup> February 2008.</b></p> <p><b><u>Tenant Compact</u></b></p> <p><b>CG</b> – Provided members of panel with a list of priority 2 jobs as identified at the meeting on 28.02.08 some of which now needed to be upgraded to enable the allocated budget to now be totally committed.</p>	

	<p><b>Prior to members working their way through the list the following motion which was raised by JW was placed before the panel by the Chair.</b></p> <p>‘That this housing panel, Upper Street South, will in future only consider bids within the allocated funding and bids that come from TRA’s. Any monies left over will then be consider additional bids.</p> <p>Seconded by: Carol Johnson - Burder Close TRA &amp; Christian Clark – Western Isles TRA</p> <p><b>LR</b> – Placed above motion before the panel.</p> <p><b>Motion carried unanimously.</b></p> <p>Item 54 on the list in relating to Kerridge Court – <b>JW</b> requesting that if funding is agreed that the fob issuing system is looked at to ensure that the capacity is on the system for the issuing on new fobs.</p> <p>Item 103 on the list relating to Sickert Estate - <b>LR</b> uncomfortable with allocating money to projects that are not properly presented. However due to the weight of opinion on the panel proposing that 3k is allocated for the upgrading of lights to Ashby House.</p> <p><b>Panel agreed proposal in regards 103 unanimously.</b></p> <p><b>AW</b> – Proposing that if funding in regards to item 103 is insufficient that is comes back to the panel to make a decision.</p> <p><b>Panel agreed proposal in regards 103 unanimously.</b></p> <p><b>CG</b> – Confirmed that budget was now totally committed</p>	
1	<p><b>Main Meeting</b></p> <p><b><u>Estate Security Budget 2007/08</u></b></p> <p><b>LR</b> – Following on from first part of meeting, drew panel members attention to the estate security budget information contained with the local report pack.</p> <p><b>JW</b> – Highlighted that lights at Hawthorne Close are still not done.</p> <p><b>PR</b> - Advised that works are due to commence at Easter also that where reads ‘jobs raised’ means that the job is with the contractors.</p> <p><b>LR</b> – Querying why the works listed are not done in particular Baker House – if there is an ASB problem, why are the works not done?</p>	

	<p><b>PC</b> – Gave an undertaking to update chair and members of the panel on the status of all the schemes listed on the 2007/2008 estate security budget list.</p>	
3	<p><b><u>Minutes of last meeting</u></b></p> <p><b>JW</b> – Provided apologies for last meeting which were relayed but not recorded in minutes.</p> <p><b>1. Petition of John Kennedy Court TRA</b></p> <p><b>VY</b> – Confirmed that a survey of John Kennedy Court was carried out yesterday (11.03.08).</p> <p><b>2. Petition by residents of Ongar House</b></p> <p><b>LR</b> – Confirmed that funding was agreed for security works</p> <p><b>6. Tenants Compact &amp; Estate Security 2008/09</b></p> <p><b>JW</b> – Requested amendment to the minutes in relation to youth funding issue to reflect the fact that what she said was ‘the estate security budget is for everybody’ and would like it amended.</p> <p><b>Minutes agreed</b></p> <p><b>At this point attendees at panel made individual introductions</b></p>	SW
4	<p><b><u>Out of Hours Anti- Social Behaviour Team</u></b></p> <p><b>LR</b> – Welcomed Siobhan O’Donnell the Out of Hours ASB Team Leader to the meeting who was attending at panel request to provide an update on this service.</p> <p><b>SO</b> – Highlighted main aspects of the service and provided update on the services achievements and current arrangements:</p> <p>Service in place for about two years.  One contact number for everybody.  Trying to respond to as many calls as possible presently running at about 90%.  Working closely with caretakers and the police on ASB issues.  John Kennedy Court now becoming a bit of a ASB hot spot. Spring Gardens also becoming a bit of a problem with youths from the local congregating on the estate.  As patter of problems and issues the service seeks to develop to deal with issues accordingly.</p>	

	<p>Most common problem is noise and staff have now had training on installing noise monitoring machines. Highlighted the use of the Y bus by youth services as a way of engaging with youths.</p> <p><b>AW</b> – Enquired as to the KPI's for out of hours ASB services.</p> <p><b>SO</b> – Doug Goldring some KPI's for this service and one will total number of calls to the service.</p> <p><b>AW</b> – Will KPI's be publicised?</p> <p><b>SO</b> – Yes but we will need to look at how we can best do that but we will really need to focus on letting residents know what it is that we can do.</p> <p><b>LR</b> – Thanked Siobhan for the quality of information provided to the panel and for her attendance.</p>	
<p><b>5</b></p>	<p><b>Central Reports</b></p> <p><b><u>Consultative Panel dates 2008/09</u></b></p> <p>Panel unanimously agreed that meetings will be held on Thursday's.</p> <p><b>JF</b> – Highlighted issue of trying to avoid dates when there are council meetings.</p> <p><b>Following dates unanimously agreed by panel.</b></p> <p>15<sup>th</sup> May 2008 17<sup>th</sup> July 2008 25<sup>th</sup> Sept 2008 20<sup>th</sup> Nov 2008 22<sup>nd</sup> Jan 2009 &amp; 19<sup>th</sup> Mar 2009</p>	
<p><b>6</b></p>	<p><b><u>Tenants Compact Annual Review</u></b></p> <p><b>JF</b> – Introduced report highlighting its main aspects. Advised panel that the Chief Executive has delegated authority of this matter from the board in regards to feedback from panels.</p> <p><b>JW</b> – Concerned re: proposal for amalgamation of Partners panels and sure this has not gone before the board.</p>	

	<p><b>AW</b> – Concerned that panel amalgamation is reducing the amount of consultation that we have.</p> <p><b>JF</b> – Has attended Partners panels and they very much concentrate on local issues and provide very little feedback or comments on reports.</p> <p><b>JW</b> – Can I ask, with panel’s approval, to raise this at the away day on Friday as she has not seen this before. Feels as though residents opinions are being eroded.</p> <p><b>JF</b> – This has not removed input and we also need to see how Partners residents feel about it.</p> <p><b>AW</b> – How will the ILA be funded?</p> <p><b>JF</b> – This is being looked into at the moment due to challenges to the proposed charge.</p> <p><b>LR</b> – On the Tenants Compact itself, in regards to diversity monitoring, concerned that this could become a tick box exercise and would like to propose a big meeting to discuss it. Quite recently, TRA told that they could not have an interpreter at their meeting.</p> <p><b>JW</b> – Requesting that resolution passed in regards to the tenants compact be brought to the attention of, Eamon, Doug and Simon Kwong.</p> <p><b>LR</b> – Is panel agreed that this is taken to the board away day.</p> <p><b>Panel agreed unanimously.</b></p>	
7	<p><b><u>HFI and Consultative Panel Update</u></b></p> <p>No comments made on report.</p>	
8	<p><b><u>Decision items at last board and Sub-Boards</u></b></p> <p>No comments made on report.</p>	
9	<p><b><u>Forward Plan</u></b></p> <p><b>LR</b> – Appears that in July &amp; September there are no items for consultation.</p> <p><b>JF</b> – That’s at the moment and may change</p>	

	<p>At this point the following points were raised by <b>JW</b>.</p> <ol style="list-style-type: none"> <li>1. Requesting an update re: the delays on sorting out the CCTV on Hathersage Court &amp;</li> <li>2. Parking permits – still only getting issued for a year despite agreement that these will now be issued to cover two year periods.</li> </ol> <p><b>PC</b> – To look into both of the above issues and provide an update and the next panel meeting.</p>	<b>PC</b>
<b>10</b>	<p><b><u>Local Performance Report</u></b></p> <p><b>PC</b> – Introduced report and took questions</p> <p><b>Caretaking</b></p> <p><b>VY</b> – Concerned that the automated road sweeper never comes to John Kennedy Court.</p> <p><b>PC</b> – There is a rota and I will look into this and update VY directly.</p> <p><b>VY</b> – Would like caretakers to come to TRA meetings.</p> <p><b>PC</b> – Would like that but this entirely up to caretakers as it is not part of their role.</p> <p><b>AW</b> – While caretaking has got better the actual standard is still relatively low and there is room for improvement.</p> <p><b>LR</b> – Do you get a report in regards to these caretaking inspections highlighting what was wrong?</p> <p><b>PC</b> – Yes we get a full report following these inspections.</p> <p><b>LR</b> – <i>‘Declared an interest’</i> – Understands that new and relief caretakers are to get information packs about the estate they are covering what is the position on this?</p> <p><b>PC</b> – This is agreed and is in development.</p> <p><b>Voids</b></p> <p><b>LR</b> – Raised the issue of penalty charges</p> <p><b>PC</b> – There is an issue of penalty charges that management are now looking in to.</p>	

	<p>Details of next meeting:</p>	
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	<p><b>Thursday 15<sup>th</sup> May 2008 in the main Hall at the Walter Sickert Community Centre, Canonbury Crescent off Canonbury Street N1 2FB</b></p>	
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