

|      | <p style="text-align: center;"><b><u>Upper Street South Area Housing Panel Meeting</u></b></p> <p style="text-align: center;"><b>22<sup>nd</sup> May 2008</b></p>   |        |
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|      | <p><b>Present:</b> Pritpal Chhoker – Boleyn Road Area Housing Manager (<b>PC</b>)<br/>           Stephen White – Community and Service Development Officer(<b>SW</b>)<br/>           Peter Taunton – Interim Director Property Services (<b>PT</b>)<br/>           Peter Rushbrook – Estate Services Manager (<b>PR</b>)<br/>           Jenny Greenfield – Area Programme Manager (<b>JG</b>)<br/>           Stan Goulding – Estate Services Coordinator (<b>SG</b>)<br/>           Carol Johnson –Burder Close TRA (<b>CJ</b>)<br/>           Jessie White – Hawthorne Close TRA (<b>JW</b>)<br/>           Lorna Reid – Highbury Estate TRA (<b>LR</b>)<br/>           Virginia Young – John Kennedy Court TRA (<b>VY</b>)<br/>           Colin Rennie – Western Isles TRA (<b>CR</b>)<br/>           Claire Sinclair – Walter Sickert Court (<b>CS</b>)<br/>           Mrs Lea – 1 in 1000 (<b>ML</b>)<br/>           Alan Woolley – Mayville TRA (<b>AW</b>)</p> <p><b>Guest:</b> A Digby</p> <p><b>Apologies:</b> P Krause, Sharon Buglioni, Tom Kane, Hazel Slark</p> |        |
| Item |   | Action |
|      | <p><b>SW</b> – Apologised for slight delay in commencing meeting and clarified situation around choice of venue.</p> <p><b>LR</b> – Requested for introductions for those in attendance to be made.</p> <p>Individual introductions made.</p> <p><b>LR</b> – Extended condolences on behalf of the Upper South Area Housing Panel to Eamon McGoldrick on the bereavement of his sister</p>  |        |

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| <p>1</p> | <p><b><u>Minutes of last meeting</u></b></p> <p><b>JW</b> – (page 2) In regards to motion passed at panel, has met with Doug Goldring who raised the issue of residents not represented by TRA’s when it comes to allocating Tenants Compact funds.</p> <p><b>JW</b> – (page 3) Contacted VY and it is confirmed that windows to John Kennedy Court will not be replaced despite residents concerns. VY raised concerns with PT who undertook to look at the survey but could not guarantee any changes from present position.</p> <p><b>JW</b> – (page 4 &amp; 5) No update re: Tenants Compact Review available<br/> <b>JW</b> undertook to raise directly with Eamon McGoldrick.</p>  |  |
| <p>2</p> | <p><b><u>Panel Elections</u></b></p> <p>PC assumed the role of chair to conduct elections to that position.</p> <p><b><u>Chair</u></b></p> <p>Lorna Reid nominated to this position by Jessie White<br/> Seconded by Carol Johnson</p> <p>No other nominees put/came forward</p> <p>Lorna Reid was unanimously elected as the Chair of the Upper Street Area Housing Panel.</p> <p>Lorna assumed the position of the chair.</p> <p><b><u>Vice-Chair</u></b></p> <p>Carol Johnson nominated to this position by Jessie White<br/> Seconded by Alan Woolley</p> <p>No other nominees put/came forward</p> <p>Carol Johnson was unanimously elected as Vice-chair of the Upper Street South Area Housing Panel</p> <p><b><u>Managed Properties Sub Board Representative</u></b></p> <p>Virginia Young put herself forward for election to this position.</p> <p>No other panel members came forward or were nominated.</p> <p>Virginia Young was duly elected to this post unanimously.</p> |  |

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|          | <p><b><u>1 in 1000 Representative</u></b></p> <p>Elections to this position were held in abeyance until the July round of panel meetings. Pending this, the chair would like clarification from the Governance Team on this round of elections as panel elections, it is felt, seem to come around quite frequently. In addition to this panel would also like clarification on the position of the 1 in 1000 representative and confirmation of where and when adverts to this went out and were placed.</p>   | <b>MS</b> |
| <b>3</b> | <p><b><u>Local Report</u></b></p> <p><b>PC</b> – Introduced this item to panel members highlighting the main P.I.'s</p> <p><b>JW</b> – ASB Team - would like to request, through this panel that, residents get feedback in regards to phone calls and reports of nuisance. Highlighted a case on her estate where a resident is keeping diaries and is getting no feedback. AW &amp; CS aware of similar cases on her estate.</p> <p><b>PC</b> – This has been raised before and has responded to with total passion. If evidence is provided to support what is being stated this will be dealt with accordingly.</p> <p><b>LR</b> – In regards to ASB issues we do need to supply names or it is hard to progress and track reports/cases.</p> <p><b>JW</b> – Concerned regarding variance in the standards of voids which affects turnaround times.</p> <p><b>LR</b> – Agrees but figures are averages and if Kiers have a problem they should make HFI aware of this.</p> <p><b>LR</b> – <i>'Declared an interest'</i> In regards to caretaking - Highbury Estate is presently having decent homes works and as such, estate is crawling with contractors. As a result of this there is more dust etc but no increase in caretakers.</p> <p><b>SG</b> – Has discussed this with the Project Team and the contractors should have a cleaning team on the estate. Will chase this up there is also a problem with a break in to the contractors pound.</p> <p><b>JG</b> – As a result of the price increase in scrap metal and raw materials contractors pounds are now prone to break ins. Action is in hand to</p> | <b>SG</b> |

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|          | <p>deal with this issue and if any further action is required this will need to be discussed with residents.</p> <p><b>JW</b> – Do residents/TRA on Highbury Estate have regular meetings with the contractors.</p> <p><b>JG</b> – There should be a programme of meetings and will look into this.</p> <p><b>LR</b> – P.I's will suffer if there are no additional resources put on the Highbury Estate.</p> <p><b>PC</b> – There has been discussions on this. Agreed that the Project Team will produce a list of estates/areas where there are decent homes works and these estates/areas will be excluded from the monthly inspections for the purposes of these P.I's.</p>   | <b>JG</b> |
| <b>4</b> | <p><b><u>Estate Security</u></b></p> <p><b>SG</b> – Introduced this item to the panel.</p> <p><b>LR</b> –Ongar House lighting - is this urgent?</p> <p><b>SG</b> – Lighting on the block is old and does need to be upgraded.</p> <p><b>PR</b> – Advised that it may be possible to do all works on the list if there is an under spend on the lighting budget.</p> <p><b>PC</b> – Reminded panel of 9k committed to youth projects.</p> <p><b>LR</b> – Raised issue of reports expected by the panel from these youth groups.</p> <p><b>SW</b> – Highlighted the fact that we had no chased or contacted the groups in respect of reports to the panel.</p> <p><b>LR</b> – Would like a report from these youth projects at next panel meeting in July.</p> <p><b>CJ</b> – Proposing that any remaining money is prioritised for lighting on estates.</p> | <b>SW</b> |
| <b>5</b> | <p><b>Central Reports</b></p> <p><b>PT</b> – Introduced the central reports to panel</p>   |           |

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|          | <p><b><u>1. Area Housing Panels Terms of Reference</u></b></p> <p><b>JW</b> - Chairing - as panel has elected a vice chair this section will not apply to us</p> <p><b><u>2. Business Plan Objectives 2008 – 13</u></b></p> <p>Board chair to attend July round of panel meetings</p> <p><b><u>3. Feedback on consultation items – November</u></b></p> <p>No Comments</p> <p><b><u>4. HFI &amp; Consultative Panel Update</u></b></p> <p><b>JW</b> – Development on Boleyn Road to be dealt with as local lettings</p> <p><b>PT</b> – Details on this are being sought from LBI as to how precisely local lettings will work.</p> <p><b><u>5. Decision Items at Board &amp; Sub-Board</u></b></p> <p>No Comments</p> <p><b><u>6. Forward Plan</u></b></p> <p><b>LR</b> – Unhappy with font size in report which has been previously relayed to the Governance Team. Would like this relayed to the Governance Team again.</p> <p><b><u>7. Capital Programme</u></b></p> <p>No Comments</p> <p><b>AW</b> – Concerned at the number of information items at panel. Seems as though panels are no longer getting consulted.</p> | <b>MS</b> |
| <b>6</b> | <p><b><u>A.O.B</u></b></p> <p><b>JG</b> – Informed panel of proposed disposal of 12 Acres Reception Centre and the fact that she is protecting the interest of the residents of Riversdene in regards to this matter.</p>   |           |

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|  | <p><b>VY</b> –Would like to ensure that a copy of the report regarding the windows at John Kennedy Court does get sent to PT as discussed at this meeting.</p> <p><b>PT</b> – Undertook to look at this with JG but could not guarantee any change.</p> <p><b>LR</b> – Suggested that VY does not simply await comments from PT but forwards her own comments on the report on to PT for his information and records.</p> |  |
|  | <p>Details of next meeting:<br/> <b>Thursday 17<sup>th</sup> July 2008 in Committee Room 1 at the Town Hall</b></p>   |  |