

Upper Street North Area Housing Panel 12/3/09

1	<p>Attendance Robert Burbidge – 6 Acres and Chair Tracey Owen – Clifton/Haden and Vice Chair Fabiona Bellobono – Hood Court Tony Brown – Bennett Court Jo Knight – Head of Service Pritpal Chhoker – Area Housing Manager Siobhan O’Donnell – Manager, Out of hours Antisocial Behaviour Team Chris Donovan -CSDO Safer Neighbourhood Unit Des Smith – HFI Director Marion Spall – Andover Youth Theresa Coyle – HFI Director and Andover Centre Manager</p> <p>Apologies Richard Schunemann – Andover Andrew Ross – Aubert Court All Councillors – prior arranged meeting</p>	
Extra Item	<p>Safer Neighbourhood Unit Raised issue of lights above shops and along Corker Way. These have been out of order for over 6 months, making Corker Walk, the Main Square and the stairs between the two dark, dangerous and a magnet for antisocial behaviour..</p> <p>TC confirmed that the lights above the shop are not HFI responsibility but are LBI commercial lets.</p> <p>PC undertook to chase up LBI to get them repaired and will ensure that the remaining lights (including bulkhead lights on gables above stairway) are checked.</p>	PC
2&3	<p>Minutes of last meeting and matters arising 2 Matters Arising 2.1 Tollington Sub panel –</p> <p>First meeting will be held at 4pm on 15th April, invitation letters have gone out.</p> <p>2.2 Parking Issues on Six Acres Parking behind YMCA belongs to owners of that building. This was queries and TC would like to see documentation</p> <p>Residents are concerned that the 6 parking slots are ‘over-parked’ with up to 20 vehicles using space at a time. This has practical effect on residents.</p> <p>Cllr S has contact details and will pass them on to PC</p>	

	<p>This will be taken up with occupiers of building and reported back to Tollington sub-panel.</p> <p>There are also issues with parking outside the garages on the slip road giving access to the old dairy.</p> <p>PC stated that slip road actually belongs to the dairy and HFI cannot clamp. There is a small portion immediately outside the garages over which HFI have rights. Parking co-ordinator – Dave Hutchison – did have signs put up but was obliged to remove them as LBI do not own road. Dave Ronan is still trying to resolve issue.</p> <p>PC will report back on parking on Newington Barrow Way, behind YMCA and on dairy slip road to Tollington sub-panel with summary to next panel.</p> <p>Cllr S Would like the issue of parking outside the garages resolved within 2 weeks</p> <p>3 Minutes accepted as true record</p>	PC
4	<p>Additions to AOB None</p>	
5	<p>Out of Hours Anti Social Behaviour Team Update SO'D Team has been enforcing dog orders for 4 months. 13 fixed penalty notices have been issued, of which 9 are in Upper St area. 75% of notices are on HFI residents 4 for fouling, 9 for dogs in exclusion zones.</p> <p>It was emphasised that team must witness breach to issue orders, but can follow up third party information and warn owners.</p> <p>Caretakers are on board and are passing back information about problem areas.</p> <p>The team are continuing to educate owners – even when no breach is observed.</p> <p>FB Would any cruelty be reported? SO'D yes, through Joe – the animal welfare warden.</p> <p>FB On other ASB issues can 'no spitting' signs be erected and enforced? TB is once more becoming a problem in this country and the habit of spitting in public areas, which was almost eradicated by previous anti TB campaigns, is becoming a problem</p>	

	<p>again. A new campaign is needed.</p> <p>TC has major concerns about dog control on Andover. Is the team under-resourced?</p> <p>SO'D More resources would always be nice – Out of Hours ASB is a big issue for residents. Is aware of issues with dog damage to trees. Will be concentrating more on North of area soon.</p> <p>Cllr S Is action being taken against residents who keep more than one dog without permission?</p> <p>SO'D Yes, information can be passed to Area Office and will be investigated.</p>	
6	<p>Credit Union Des Smith gave a presentation about the Credit Union, which is now open to people living and working in the Borough as well as LBI and HFI staff.</p> <p>Panel felt that a lot more work needs to be done on advertising this valuable facility.</p> <p>A new outreach worker is being appointed.</p> <p>CD offered the use of TRA mail outs and estate notice boards, also many community centres do advice surgeries and have open days at which Union might like to have leaflets/presence. Will contact Martin at Credit Union to arrange.</p>	CD
7	<p>Central Consultation Papers 7.1 Consultative Panel meeting dates and venue</p> <p>2nd Thursday of each 'window' chosen. As far as can be seen these do not conflict with major council meetings involving local councillors</p> <p>May 21st 2009 July 23rd 2009 September 24th 2009 November 19th 2009 January 21st 2010 March 18th 2010 CD to investigate other centres/venues which could be used.</p> <p>7.2 Estate Services Efficiencies TB Getting rid of resident caretaker post seems sensible – times have moved on and expectations of job with them,</p>	CD

	<p>PC Confirmed there is no reduction in caretaking charge for periods of leave/sickness when only basic cover is available. Charges are worked out at a level which allows for this.</p> <p>TC Residents would rather pay more for a service which provides full cover.</p> <p>PC Will feed this back.</p> <p>DS How is it established which blocks need caretaking at weekends?</p> <p>MM in future this could be agreed with Tenant and Resident Associations, giving a variable level of service and charge.</p> <p>Panel was broadly in favour of proposals</p> <p>7.3 Review of TRA Constitution Main recommendations are</p> <ul style="list-style-type: none"> i) To change from Annual to Biennial General meetings ii) To change the current prohibition on leaseholders forming a majority of the committee to not to exceed proportion they form of residents. iii) To strengthen code of conduct. <p>Panel broadly welcomed changes.</p> <p>FB Requested support grant to TRAs be increased and there be a fund for resident groups to apply to for social events.</p> <p>Currently there is a flat grant of £200 plus capitation of 50p. This is fine for large TRAs – with 1000 members TRA will get £700 a year, a small one with 24 gets £212! Could flat grant be increased?</p>	<p>PC</p> <p>CD</p>
8	<p>Central Information Papers</p> <ul style="list-style-type: none"> 8.1 HFI and Consultative Panel Update Noted 8.2 Business Plan Objectives 2009/14 Noted 8.3 HRA made simple Noted 8.4 Capital programme – 3rd quarter monitoring Noted 	
9	<p>9.1 Local Papers and Reports 9.1.1 Estate Security and Minor budgets</p>	

	<p>Estate Security budget - £22701 Marion Spall gave a presentation on the work of Andover Youth and Community Trust, requesting a grant of £21549 to support the work.</p> <p>Panel congratulated the group on their work and voted to fund the entire request</p> <p>Remaining £1152 held over.</p> <p>9.1.2 Special Budget PC explained that there was an Underspend on the refurbishment of Town Hall of £330k. LBI are asking for bids – preference will be given to match funded play/sports or community facilities projects. As a guideline, if the budget was split pro rata the Upper St North share would be £39k. There is no maximum to the bids we can put in – LBI will apportion.</p> <p>Arsenal Positive futures have prepared a bid for a camera on the football pitch. Panel supported this, but asked for two.</p> <p>Groundwork have been commissioned to consult about landscaping and play improvements on Aubert Court – fees £15,000 – panel agreed to put this as a bid Similarly any other Groundwork fees on similar projects agreed as bids. Andover play area scheme has attracted £50,000 Playbuilder funds and will need to bid for consultation, development and supervision costs.</p> <p>Bennett Court want to rail part of the grounds for use of nursery in Community Centre</p> <p>9.2 Local office Report Noted</p> <p>9.3 PI report Noted</p> <p>9.4 Petitions Blackstock TMO petition about windows. Area Housing office recommend that petition is closed on the response from project team stating that replacement catches were available and could be fitted where appropriate.</p> <p>TC wished to see a letter from TMO stating that they were satisfied with response. Panel concurred and petition was left open pending such a letter.</p> <p>9.5 Project team update Noted</p>	<p>CD</p>
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