

Involvement register

Homes for Islington (HFI) is trying to improve the way we consult you over the issues you find important. To do this we want to collect details of residents who have chosen how they will be consulted, how often and on what topics. You can choose the way you want to be involved, and what you would like to be involved in.

Who can register?

All HFI tenants and leaseholders (including family members) as well as anyone who lives on an estate or in a block that is managed by HFI are welcome to register.

Why should I join?

- We need you to tell us your views on the services we provide
- You will be given the chance to give your views on issues that are important to your community
- You will have the chance to make suggestions and put forward ideas for service improvements
- You can choose the way you want to be involved, and what you would like to be involved in

What will you be expected to do?

- Choose the services you wish to comment on
- Choose how you wish to be involved. Maybe it will be completing a survey, attending a conference, reply to e-mails, attending a discussion group
- Give your views on existing housing services and priorities for improvements

This is your chance to have your say and influence the way we provide services to you.

So how do I join?

To register just complete the following details.

Name

Address

Postcode

Daytime phone number

Mobile number

Email address

How would you describe yourself?

- tenant relative/lodger of an HFI resident
- leaseholder

I / we would like to be involved in the following way (please tick all that apply)

- completing telephone / postal / face to face surveys
- attending small discussion groups
- helping organise local community events
- becoming an HFI board director
- receiving and commenting on proposals via email
- attending residents' conferences
- mystery shopping
- joining / forming a local tenants' and residents' association

I / we are available (please tick all that apply)

- mornings
- afternoons
- evenings
- weekends

I / we have an interest in (please tick all that apply)

- repairs and improvements (inside your home)
- environmental improvements (outside your home)

- estate services (caretaking / cleaning)
- antisocial behaviour (noise / nuisance / vandalism)
- arrangements for resident involvement
- local community activities
- budget, finance and rent setting
- major building and home improvement works
- equalities policies (making sure HFI's services are accessible and fair to all)
- production of HFI news (residents' magazine) and other publicity material
- communications
- customer care
- performance monitoring
- leaseholder services
- services for young people
- services for young families
- services for older people

Please return the completed form to Jacqueline Robinson, Service Development Team, Homes for Islington, Highbury House, 4-5 Highbury Crescent, London N5 1RN.

Once registered we will send you further information. We look forward to working with you to improve our services.

For further information on the Involvement Register, please contact: Jacqueline Robinson, Service Development Team on 020 7527 2903 or e-mail service.development@homesforislington.org.uk